

**AHNVEE RESORT & SPORTS- CALLE PEDRO CLISANTE SN
EL BATEY SOSUA DOM REP**

Name: _____ Phone number: _____ Date _____

- **Check in is at 3pm**

Early check in is allowed only if it is possible for hotel logistics and operations

Early check in cost

1:00am to 6:00 am: 1 Additional Night
6:45am to 11:00am: USD\$60 per person
11:45am to 2:30pm USD\$30 per person

- **Check out is at 12.30pm to 12.55pm**

Late checkout is permitted only if the if is possible for hotel logistics and operations otherwise the hotel reserved the right to remove customers belongings if the room needs to be evacuated or charge the fee from the Hold made at check in without any notice.

Late checkout cost

1:00pm to 3:00pm USD\$30.00 per person
3:05pm to 6:00pm USD\$60.00 per person
6.05pm 1 Additional Night

- **Smoking inside the room it is not allowed.** A cleaning fee of \$250 will be charge if smoking in the room.
- Smoking in the common area is allowed only cigars or cigarette any other substance will be considered a violation of this rule and security has the right to remove you from the facility immediately.
- 24 Hours transportation is provided to the customers every hour starting at 9:30am
- **The last Beach Shuttle pick up is at 4:30pm.**
- Complementary food and drinks are served on our main Restaurant Roam, next to the main pool with the following **low season schedule:**

Breakfast: 7.30am - 11:30am

Lunch 12:00pm to 2:00pm

Snack 3:00pm to 5:00pm

Dinner 6:00pm to 10:00pm

- Room rates have a nonrefundable policy after checking in.
- No activity is allowed after 10:30pm In the center pool bar.
- In case of lost items Room Key cost USD\$10.00 Safe key cost USD\$100
- Tips and gratuity are not included in the hotel rate feel free to tip de staff.
- Customer is responsible for damages, lost items in the property an extra consumption generated for the visitors or themselves in our restaurant and Bar.
- Room services is not available
- WIFI is free and is open all around the facility as well as in the rooms.

Received items: Card key: _____ Safe Key: _____

Returned Items: Card key: _____ Safe Key: _____

Signature: _____ ROOM # _____